

## **Unit 7 – Reflection:**

I had an exciting and motivating experience reflecting on my studies this week. I submitted my summary post on discussion 2, which helped me solidify my understanding of the topic. Additionally, I engaged in an ePortfolio activity that required me to think critically about how a project manager can manage a customer's emotional reactions. This exercise fascinated me because it allowed me to delve deeper into the literature on managing user experience. I learned a lot about the best practices for managing customer expectations.

One of the most valuable lessons from the lecturecast was the practical application of the concepts. Clearly defining and documenting functional and non-functional requirements and managing time and cost constraints were underscored in meeting customer expectations and ensuring successful project execution. The insight from My-course (2021) about the potential loss of requirements in outsourced product development further highlighted the need for a clear and well-defined approach to project management.

The lecturecast was a rich source of instruction, providing me with valuable insights into adaptive and predictive approaches to software engineering, as well as different agile and waterfall project management methods. The comprehensive overview of the major tasks at each stage of the software engineering life cycle and the discussion of common mistakes that can be avoided with the correct approach to the software development life cycle was particularly enlightening. This week's studies have been an enriching and eye-opening experience.

## References:

My-course (2021). *Software Development Life Cycles*. [online] Available at: <https://www.my-course.co.uk/Computing/Computer%20Science/SEPM/SEPM%20Lecturecast%20/content/index.html> [Accessed 25 April 2024].